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Georgia City-County Management Association

GAP Analysis: Bridging the GAP between Performance and Potential

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PROMOTING EXCELLENCE IN GOVERNMENT

Gap Analysis - What is it?

Gap Analysis is the process of comparing your current state to your desired future state, then creating a series of actions that will bridge the identified gap

How do you begin to close the Gap?

Be Clear on Purpose

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Start with an Accurate Assessment

Create a Shared Vision of Success

Performance to Potential

- <u>Critical Success Factors</u>

1. Strategic Focus
2. RP *RS * RP
3. Operations
4. VOC
5. Finances

- <u>Barriers</u>

1. Lack of Mgmt Involvement
2. Burnout
3. Lack of innovation
4. Act
5. HR and Finance not at the planning table

Drivers Drive!!!

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How well are we doing?

Celebrate Victories!

Summary and Q&A

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